

Notice of Privacy Practices

Farmington City Ambulance Services

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

OUR DUTIES

Farmington City Ambulance Service is required by law to maintain the privacy of your health information and to provide you with this notice of our legal duties and privacy practices. We are also required to notify you following a breach of your unsecured health information.

HOW WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION

We may use and disclose your protected health information (PHI) for the following purposes:

- Treatment: To provide and coordinate the ambulance care and medical treatment you receive.
- Payment: To bill and collect payment for services provided, including from your insurance, Medicaid, Medicare, or other payers.
- Healthcare Operations: For administrative purposes, quality improvement, training, compliance, and auditing.

We may also share your information:

- When required by law (e.g., reporting abuse or neglect, complying with court orders).
- For public health and safety (e.g., preventing disease, reporting injuries).
- With law enforcement, coroners, medical examiners, or organ donation agencies in limited circumstances.

• In emergencies, to ensure your care and safety or the safety of others.

YOUR RIGHTS

You have the right to:

• Request restrictions on how we use or share your information (we may not be able to

agree to all requests).

• Request confidential communications (e.g., contact you at a different address or phone

number).

• Inspect and get a copy of your medical records.

• Request amendments to your health records if you believe they are incorrect or

incomplete.

• Receive an accounting of disclosures we've made, excluding those for

treatment, payment, or operations.

• Receive a copy of this notice in paper or electronic format.

File a complaint if you believe your rights have been violated.

CONTACT INFORMATION

To exercise any of your rights or to file a complaint, please contact:

Farmington City Ambulance

Attn: Privacy Compliance Officer

Phone: (801) 451-2842

Address: 82 North 100 East, Farmington, UT 84025

You may also file a complaint with the U.S. Department of Health and Human Services. We will not retaliate against you for filing a complaint.

Notice Date: July 22, 2025